

*Arizona  
Testing  
Updates  
2007*



# *Total Tested to Date*

*3528 Candidates Tested Between  
January 2007 thru December 2007*

- *Pass Rate for Written & Skill Overall- 85%*
- *Written Pass Rate - 95%*
- *Skill Pass Rate - 88%*



# Workshops held in 2007 in the following areas:

- PHOENIX
- SEDONA
- THATCHER
- MESA

UPCOMING WORKSHOPS WILL BE HELD IN  
SPRING OF 2008  
IN THE FOLLOWING LOCATIONS:  
PHOENIX  
FLAGSTAFF  
TUCSON



# *Fixed / Flexible Testing Sites*

(Fixed/Regional Test Sites Published on our web site at  
[hdmaster.com](http://hdmaster.com))

*Total of 22 Fixed Test Sites*

*Three electronic fixed sites*

*Total of 25 Flexible Test Sites*

*Two Flexible electronic sites*



# TEST OBSERVERS

*54 Certified Test Observers in Arizona*

*\*We are looking for RN's to become Test  
Observers in the Flagstaff, Sedona,  
Winslow and Show Low Area's*

**\*\*Call D&S for upcoming Spring Test Observer  
Certification Workshops\*\***

**1-877-851-2355**



*Applying to  
take the State  
Test*



# *Candidate Test Application Process*

- 1. Rate Structure Form 1402*
- 2. Demographic Information Form 1101*
- 3. Copy of Training Certificate*
- 4. Testing Fee ( No Personal Checks will be accepted)*
- 5. Mail to D&S Diversified Technologies*
- 6. Incomplete applications will be returned*
- 7. Applications must be received at D&S Ten days prior to the actual test date (Excluding Sundays and Holidays)*
- 8. Express Service is available call for details*



# Notification Letter

D & S DT  
PO Box 418  
Findlay, OH 45839  
Printed March 01, 2005

-----IMPORTANT TEST NOTIFICATION-----

Front of  
Notification Card

**You are scheduled to take your Nurse Aide exam on:**

**Tuesday, February 22, 2005 at 12 NOON at**  
**D & S Diversified Technologies ETEST SITE RESULTS ,333 OAKLAND AVE**  
**FINDLAY , AZ, 45840**

**\*\*DO NOT CALL THE TEST SITE. CALL D&S DT WITH ANY QUESTIONS YOU MAY HAVE.\*\*\*\***

**\*\*Call D&S DT toll free at 1-877-851-2355 Mon.-Fri.(8-5) and Sat. from (9-2) (excluding holidays)**

**\*\*Please bring a non-expired signed photo ID and arrive at least 20 minutes early. Plan on 3-5 hours for your test.**

**\*\*If you forget your ID or arrive late you will not be permitted to test and you will have to resubmit your application & repay.**

**\*\*To cancel your test, you MUST submit your request in writing, fax or email to D&S DT. Your request to cancel must be received in the Findlay office at least 24 business hours prior to your test time. You will be charged a \$20 cancellation fee that partially offsets costs incurred and will be refunded any remaining balance of your testing fee.**

**\*\*One free reschedule will be granted - provided you call D&S DT at least 5 business days prior to your test time. A \$35 reschedule fee will be charged for any further reschedules or any reschedule requests less than 5 business days and up to 24 business hours before your test time.**

**\*\*You may not test if you have any type of physical limitation (excluding prearranged ADA's) that would prevent you from performing your duties as an CNA. (examples: Cast, Brace, Crutches, etc.) Call D&S immediately if you are on doctor's orders.\*\*Unsupervised children will not be permitted at the test site.**

KATIE SMITH  
1037 S MAIN APT 16  
KENTON, AZ 43326



*Test results are now securely available on our web site at [www.hdmaster.com](http://www.hdmaster.com) within 72 hours for paper test and within 24 hours for electronic testing.*

*What will your students receive after testing?*

*Test Result Letter:*

- *Detailed listing of the actual steps which students didn't accomplish on their skill test*
- *Listing of key words generated from test questions missed on their written test*



# Sample Result Letter

JOE SMITH

1234-567-8910

D&S DT Form 1301 AZ

Social Security \_\_\_\_\_

-----IMPORTANT TEST RESULTS-----

Test taken on Saturday, September 09, 2006 at NORTHLAND PIONEER COLLEGE - WHT MTN CAMPUS

**You passed the Written portion of your CNA exam with an Overall Score of 94%, but we are sorry to inform you that you failed the Skill portion of your CNA exam.** You must have an **overall score of 80% or better and NOT miss any of the critical elements on the Skill Test** to pass the ARIZONA Nurse Assistant Exam. The results of your exam are listed below:

----- To retake a test----- Cut here and return this top portion to (D&S DT, PO Box 418, Findlay, OH 45839-0418) along with Form 1402-----  
PLEASE REPORT ANY ADDRESS CHANGE ABOVE WHEN YOU SEND IN YOUR APPLICATION TO RETEST

Written Exam Results by Subject Area		Skill Exam Incomplete Steps
	0% 75% 100%	
Safety	----- -----	CATEGORY: Ambulation with a Gait Belt
Communication	----- -----	Locks wheelchair brakes to ensure resident's sa...
Infection Control	----- -----	Leaves call light or signal device within easy ...
Resident Rights	----- -----	Leaves water within easy reach of the resident.
Data Collection	----- 88%	CATEGORY: Dressing Resident
Basic Nursing Skills	----- -----	Provides privacy. (pulls curtain)
Role / Responsibility	----- -----	
Disease Process	----- -----	
Mental Health	----- -----	
Personal Care	----- 92%	
Care Impaired	----- 75%	
Older Adult Growth and Development	----- 75%	
	----- -----	
Minimum Competency = 75%		

Vocabulary words to study:

AIDS, dentures, dysphagia, weight

Skill task(s) you failed: Ambulation with a Gait Belt - . . .

This was your first attempt on the skill test and your first attempt on the written test with D&S DT.

You are eligible to take the test three times before you must repeat an Arizona approved training program. If this



*About our  
website...*

[www.hdmaster.com](http://www.hdmaster.com)



# www.hdmaster.com home page

D&S - Headmaster - Home Page - Microsoft Internet Explorer

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Favorites

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Search

Map It


Reference

Weather

Free Credit Score

FREE Screensavers

Ringtones



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Headmaster LLP

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throughout the United States  
since 1985.

On-Line CMA Practice Exams

#1. Which of the following is NOT a normal body defense?

☐ A. Testes

☐ B. White blood cells

☐ C. Spleen

☐ D. Teeth

Questions Remaining: 1/25

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Order an individual test or set up a group testing account.

Complete an exam from an individual membership.

Begin or complete an exam from a group account.

Try your luck with today's free question of the day.


Try our free ten item sample test.

Find out more about content, pricing, ordering and use.

See what customers

Thanks to all of our customers and clients for continuing to believe in our products and unparalleled service!

Licensing/Certification



ARIZONA

ARIZONA MED TECH

COLORADO

DELAWARE

IDAHO

MONTANA

MONTANA CMA

NEW HAMPSHIRE

NORTH DAKOTA

OHIO CMA

OHIO LEAD

OHIO STNA


Surveys/Tests/Data

Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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Do you have [exams, surveys, or data](#) that you would like to make available on line? We can provide you with a data host, software, and the technical assistance (job analysis, webpage design, item writing workshops, on-line item submission, psychometric evaluation) required to make that happen. Try the CNA sample test to the left, and imagine how we could implement your exams. Check these links to some of our [development](#) projects.

Sample CNA/STNA Reports

Software




[Headmaster®](#), [Grademaster®](#), and [Testmaster®](#) have been used by certification agencies and schools throughout the country since 1985. We are committed to customer support, and always maintain and create software to take advantage of the latest advances in technology and operating systems.

On-line Testing

WebETest®, one of our web-based software packages, is used in conjunction with Testmaster® to register candidates, deliver content, and submit exam results to regulatory

Hardware/Networking



Our technical staff can assist you in finding, implementing, and maintaining the [hardware](#) solutions that are right for you. Our computers are ISO 9002 Certified and we specialize in [network installation](#) and maintenance. Ask Scott about a Linux server!

[Order hardware and software direct!](#)

start

Deleted It...

Testmaster

ARIZONA

TimeCloc...

Testmaster

D&S - He...

Internet

12:24 PM



# TEST RESULTS ARE NOW AVAILABLE THE SAME DAY THEY ARE RECEIVED AT D&S AND GRADED



D&S Diversified Technologies LLP

Headmaster LLP



## Arizona CNA Testing and Certification

Innovative, quality technology solutions  
throughout the United States  
since 1985.

D&S Diversified Technologies is honored to welcome the Grand Canyon State to our Nurse Aide testing family. We are eager to begin testing in **September, 2005**. It has been a great pleasure working with Arizona Board of Nursing staff during initial transition planning and we look forward to meeting CNA trainers and potential observers in coming days. We will make forms and information available on this page as they are approved so visit us regularly to stay abreast of transition activities. If you don't see a link to a form you need, feel free to call our staff.

### Candidate Forms

Test Schedule

Arizona CNA Application Forms 1101 & 1402

Candidate Handbook

Arizona Guidelines

ADA Accommodation 1404

#### Now Available

On-line Test RESULTS

### Visitors

020320

### Test Site Forms

Test Site Agreement Form 1502

Test Site Equipment List Form 1503

#### WebETest © On-line Testing

WebETest © Start Page

You will need a reader to view and print most of these documents. You may download it here...



### Observer Forms

Confidentiality/Nondisclosure Agreement Form 1501

Test Observer Equipment List Form 1503

Test Observer Agreement Form 1505

#### Available now!!

On-line Training Program Reports

Select above for on-line training program..

- Written Exam Details
- Pass/Fail Report
- Skill Exam Details

### Contacts

Please feel free to contact us if you have questions, concerns, or suggestions about our service. We value the feedback we receive from everyone involved in the Arizona CNA training, testing, and certification process.

#### D&S Diversified

Jennifer Underwood  
Program Manager  
333 Oakland

Findlay, OH 45840

Phone: (877) 851-2355

Fax: (419) 422-8367

hdmastereast@hdmaster.com



# Online Test Results

<p>Please enter your <i>identification number or test ID</i></p> <p>Please enter the <i>test date (mm/dd/yyyy)</i></p> <p>Please enter your <i>birthdate (mm/dd/yyyy)</i></p> <p>Click this button when required fields are complete</p> <p>Copyright © 2006, D&amp;S Diversified Technologies LLP, dba Headmaster LLP, All rights reserved</p>		<input type="text"/> <input type="text"/> <input type="text"/> <b>Login</b>
<b>RESULTS WILL BE AS FOLLOWS:</b>		

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<b>Headmaster LLP</b>	


  


<b>Written Exam Results</b>	
<p>On Jul 29, 2006 you <b>passed</b> your <b>written exam</b> with an overall exam score of 89%. You must receive an overall score of 75% to pass the written exam.</p> <p>The following diagnostic profile represents your overall written exam performance. It is best to study the content areas where performance was weaker, especially those areas that make up higher percentages of the entire test as outlined in your candidate handbook.</p>	
	<div>Weaker<div>*****</div>Stronger</div>
Safety	*****
Communication	*****
Infection Control	*****
Resident Rights	*****
Data Collection	*****
Basic Nursing Skills	*****
Role / Responsibility	*****
Disease Process	*****
Mental Health	*****

Ex X




# Training Programs Online Report Log-in screen


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**Arizona CNA Testing and Certification**

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Candidate Forms	Test Site Forms	Observer Forms	Contacts
Test Schedule	Test Site Agreement Form 1502	Confidentiality/Nondisclosure Agreement Form 1501	Please feel free to contact us if you have questions, concerns, or suggestions about our service. We value the feedback we receive from everyone involved in the Arizona CNA training, testing, and certification process.
Arizona CNA Application Forms 1101 & 1402	Test Site Equipment List Form 1503	Test Observer Equipment List Form 1503	
Candidate Handbook	<b>WebETest © On-line Testing</b>	Test Observer Agreement Form 1505	
Arizona Guidelines	WebETest © Start Page	<b>Available now!!</b>	
ADA Accommodation 1404	You will need a reader to view and print most of these documents. You may download it here... 	On-line Training Program Reports	<b>D&amp;S Diversified</b> Jennifer Underwood Program Manager 333 Oakland Findlay, OH 45840 <b>Phone:</b> (877) 851-2355 <b>Fax:</b> (419) 422-8367
<b>Now Available</b>		Select above for on-line training program.. <ul style="list-style-type: none"><li>• Written Exam Details</li><li>• Pass/Fail Report</li><li>• Skill Exam Details</li></ul>	hdmastereast@hdmaster.com
On-line Test RESULTS			
<b>Visitors</b>			
<b>020320</b>			



# On line Training Reports

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D&S - Arizona Skill Diagnostic - Microsoft Internet Explorer


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**Skill Exam Details**

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This header remains to be customized to state specific requirements.

**0000 - D&S DT TESTING CENTER**  
3310 MCHUGH  
HELENA, MT 59602  
Created : February 19, 2003 08:28 AM  
Tests Given: January 27, 2003 - February 19, 2003

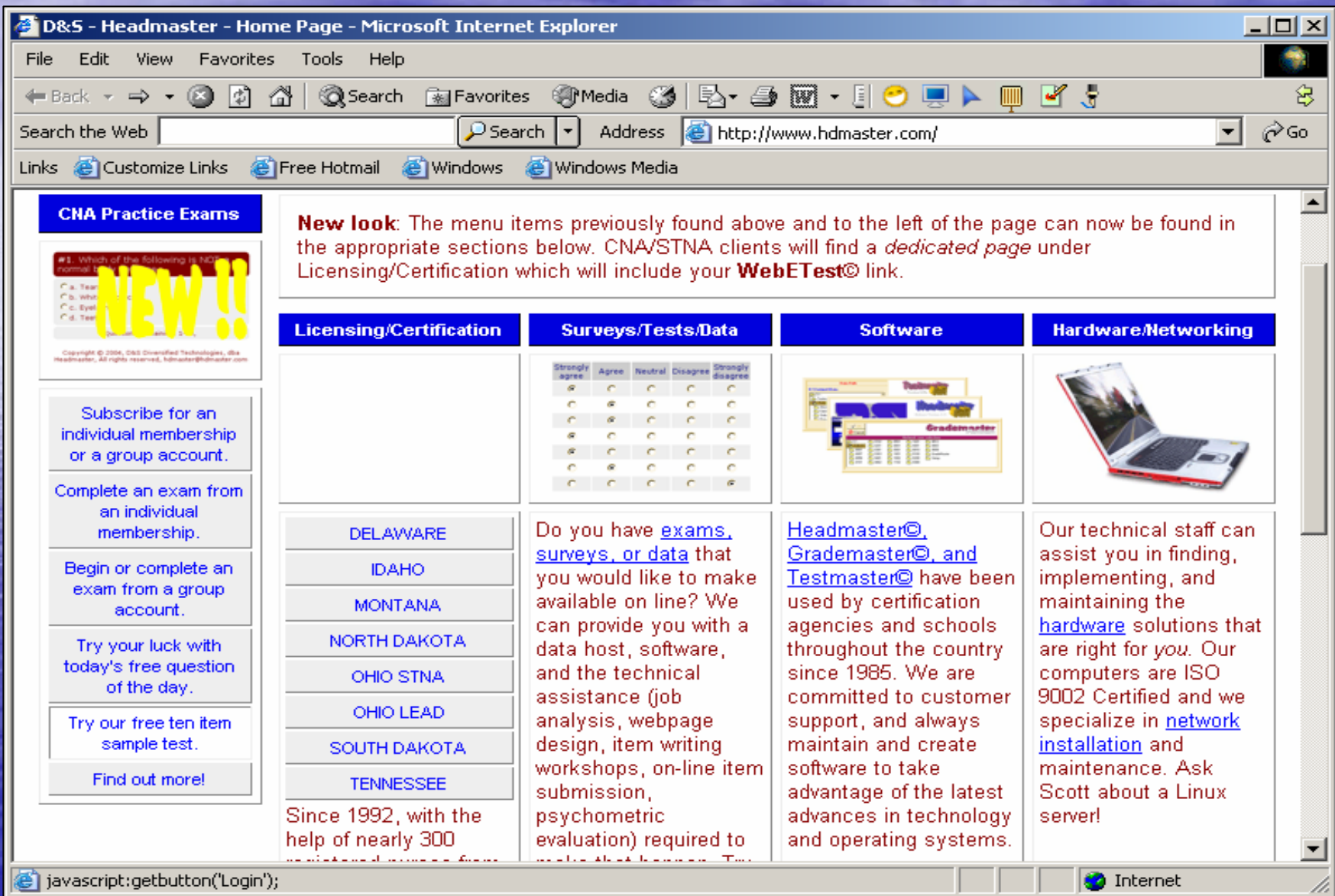
Candidates Tested : 36

SKILL : Handwashing	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%	Var.
1. Introduces themselves to the r	+	+	+	+	+	+	+	+	+	+	100% +9%
2. Turns on water.	+	+	+	+	+	+	+	+	+	+	100% 0%
3. Wets hands.	+	+	+	+	+	+	+	+	+	+	100% 0%
4. Applies liquid soap to hands.	+	+	+	+	+	+	+	+	+	+	100% 0%
5. Rubs hands together using fric	+	+	+	+	+	+	+	+	+	+	100% 0%
6. Interlaces fingers pointing do	+	+	+	+	+	+	+	+	+	+	100% +2%
7. Washes all surfaces of hands a	+	+	+	+	+	+	+	+	+	+	100% 0%
8. Rinses hands thoroughly under	+	+	+	+	+	+	+	+	+	+	100% 0%
9. Dries hands on clean paper tow	+	+	+	+	+	+	+	+	+	+	97% -2%
10. Turns off faucet with a SECOND	+	+	+	+	+	+	+	+	+	+	97% +12%

Done Internet



## On-line practice test





*For more information on becoming a test site, electronic testing or to become a tester  
Contact us @...*

D&S Diversified Technologies

Jennifer Underwood

Eastern Region Director

333 Oakland Avenue

Findlay, Ohio 45840

[www.hdmaster.com](http://www.hdmaster.com)

1-877-851-2355 or Fax (419) 422-8328



*Just remember, when you work  
with D&S Diversified  
Technologies...*

*The SKY is the limit!!!*